Accessing the Agents Manager and Understanding the User Interface

This page explains how to access the Agents Manager and provides an overview of the user interface.

Using the Agents Manager you can create and manage agent jobs that run the agents configured in the system.

To access the Agents Manager:

1. Access the Service Edge UI and click Configuration>Agents Manager to display the Agents Manager Job view.

The following fields appear in the Agents Manager Job view. Each column displays details about the specific property.

- **Enable**: Is the agent job enabled, True/False.
- **Name**: The name of the Agent.
- **Type**: The type of the agent.
- **Agent Instance**: The key of the Agent Setting
- **Status**: Current status of the agent job
- **Next Run Time**: When is the agent job scheduled to run next.
- **Last Run Time**: When was the last time the agent job ran.
- **Last Error**: Error information in case of an error in the last run.
- **Iteration Number**: How many times had the job run.

Note that internal runs of repeatExecution mode are not counted.

2. Use the Records per page item at the bottom of the window to select the number of records to display per page.
3. Use the arrows to scroll through the item pages.

Context Menu

There are a number of actions that can be performed by right-clicking on a job in the main window.

<table>
<thead>
<tr>
<th>Menu Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable Agent/Disable Agent</td>
<td>The option displayed depend on the status of the selected job:</td>
</tr>
<tr>
<td></td>
<td>- <strong>Enable Agent</strong> (if Status=False): Enable the Agent.</td>
</tr>
<tr>
<td></td>
<td>- <strong>Disable Agent</strong> (if Status=True): Disable the agent. If the agent is currently running, this stops running the repeat execution cycle after the current execution cycle. All repeat jobs, including the main job, are deleted.</td>
</tr>
<tr>
<td>Run Agent/Stop Agent</td>
<td>The option displayed depends on the status of the selected job: Idle or Executing.</td>
</tr>
</tbody>
</table>

Note: The menu options are configurable. There might be additional options.
Additional Functionality

Within the Agents Management view, you can also:

- Reorder and sort the list of agents in the system
- Manage filters to filter the list
- Perform various actions on the agents using the Toolbar buttons in the top right-hand corner of the view

Related Topics

- Configuring System Agents
- Working with System Agents
- Reordering and Sorting Data
- Managing Filters
- Generic Functionality